



Welcome to the promise of healthy ... anytime, anywhere

GovGuam employees, your journey to better health and wellness begins now! We're happy to have you as an Aetna International member and look forward to helping you reach your best health. Here are a few suggestions to get you up and running.



1. Get online to begin

Everything you need to know about your new plan is on **your secure member** website, available on computer, phone or tablet. If you haven't registered for your secure member website, it's easy! Just go to <u>Health Hub</u> and enter your name, date of birth and Member ID. It's that simple.



2. Look for your Member ID Card

Your Member ID card will arrive in the mail. With it you'll have access to the right care at the right time, right where you need it. Wherever you are in the world, you can be confident knowing that Aetna is right there with you. In the meantime, you can access a **digital version** of your Member ID card by going to your secure Aetna member website.



3. Explore your benefits

We want you to get the most from your health care benefits.

Our <u>GovGuam member Welcome Guide</u> will help you do just that.

Learn how to find care, file and track your claims, and access our health and wellness resources.

Ask us anything

We're confident you'll find everything you need to manage your health - and your benefits - on Health Hub or in the **GovGuam member Welcome Guide**. But, if you have other questions, we're always here to help. You can reach our Member Service Center by calling the number on the back of your Member ID card.